<u>**Summary**</u>:

6 River Systems is searching for a service engineer who has experience deploying and maintaining automation systems for retail, distribution, 3rd party logistics, and e-commerce operations. Experience with mobile robotic automation solutions is a big plus.

We are a fast growing, early stage technology company. Our fulfillment automation solution has been deployed at multiple sites with active commercial customers. Our pipeline is filled with qualified Global 100 companies as we prepare for full commercial launch in 2017.

Position Overview:

This is an exciting position to lead deployments in North America. You will report to a co-founder of the company with significant deployment and service experience. The expectation is that you are independent and can work with a small team of service engineers deploying a cutting edge technology.

Make no mistake- the work is exciting and the hours will be long. If you are looking for a safe, standard job which requires you to be behind a desk for 8 hours a day, read no more. If you are looking to work with people who are genuinely passionate about their jobs, know that their work materially affects the success of the company, and genuinely gets excited about spending their day in windowless warehouses, read on. We guarantee you will be bragging about your job to friends and family on weekends.

Plus, the ideal candidate will be able to grow with the company and take on additional leadership roles over time (or transition to other roles in the company after they have deep knowledge of the product and customers).

Culture:

This is a culture that is all about trust, smarts, and collaboration.   We are very non-corporate: jeans, dogs in the office, policy light, and no departmental politics. The team will argue openly over a critical decision and then play some ping pong to shoot the breeze. You will be asked to do a variety of different tasks, so get ready to learn.

Key Activities:

- Deploy automation solutions including mobile robots, software, and auxiliary hardware
- Make customers raving fans of our product. Be the primary field point of contact for customers
- Develop a strategy on what work we outsource to third party service providers and channel partners. Lead and collaborate with these partners
- Execute field retrofits. Work with the mechanical and electrical engineers on troubleshooting field issues
- Conduct on-site integration and test activities. Evaluate post go-live performance metrics

Position Requirements:

- BS in a technical discipline. 2-5 years of experience in service or deployment engineering positions for complex electromechanical products with significant software components. Do not apply if you have no work experience
- Excellent written and oral communication skills
- Analytical, technical and problem solving skills that can be applied to real world solutions
- Organization and time management skills, with an ability to cope with a fluctuating workload and high stress situations like "Go-lives"
- Familiarity with linux, databases, xml, and java. Experience with ROS and cloud based technologies a plus
- Basic mechanical and electrical repair skills. Are you a "tinkerer" who gets excited about working with soldering gun and drills
- General understanding of network topologies such as VPNs, firewalls, and routers
- Ability to write tools and scripts to automate repetitive tasks

- Experience recording logs and information on software bugs

Compensation:

Competitive salary and equity. Excellent benefits and limitless career growth opportunities

Location:

Position will be based at our headquarters in Waltham, MA. Open to candidates out of the Northeast near major airports

Travel:

Position requires significant travel (75%+) to customer sites in North America. You must own a car and have a driver's license